

Professional Services Menu

Delivery of all Professional Services are subject to receipt of an executed order form and subject to availability, backlog and scheduling.

Training

Select Remote Training

- ✓ Tailored to Customer trade/business
- ✓ Up to 15-user classes
- ✓ 1 Day: three 1-hour sessions:
 - Administrative Training
 - Application Training
 - Pro Planning Training

Select Onsite Training

- ✓ Tailored to Customer trade/business
- ✓ Up to 15-user classes
- ✓ Two 2-hour sessions PLUS Q&A :
 - **Day 1 (Office):**
 - Administrative Training
 - Pro Planning Training
 - Q&A Session
 - **Day 2 (Field):**
 - Application Training
 - Q&A Session

Exclusive of Travel Expenses

Program Mgmt

Program Management (“White Glove”)

- ✓ A dedicated STACK Program Manager will be assigned to guide you through the implementation process. The Program Manager will coordinate and schedule Training, Daily Report and Workflow Support, as applicable. Through regular progress meetings and check-ins, your Program Manager will ensure a successful onboarding experience.

Workflows

Knowledge Transfer

- ✓ Includes up to 4-hours (in 2-hour intervals) of dedicated time with Workflow SME

Monthly Subject Matter Expert Sessions

- ✓ Includes dedicated time with STACK SMEs during Subscription Period
- ✓ Up to 4 hours/month in 30-min sessions scheduled 24-hours in advance

Workflow Migration

- ✓ Includes audit of existing Project/Document Management systems and SME assistance with the migration of the Workflows equivalent into STACK Account. SME will assist with conversion from Procore, Fieldwire, BuilderTrend, etc.
- ✓ Migration Sequence:
 - Discovery
 - Workflow Migration
 - QA/QC Review
 - Sign-off Sign-Off

Workflow Custom Build

- ✓ Includes SME assistance with custom build of Workflows in STACK Account
- ✓ Custom Build Sequence:
 - Discovery
 - Workflow Build
 - QA/QC Review
 - Sign-off
- ✓ Includes weekly meetings to review progress